Location: Dublin / remote if really unavoidable
Duration: 6 to 12 months, full-time (38 hours/week)
Availability: immediately

So, you are looking to work on building and raising online communities, though your true passion lies in video games and online games. But what if you could combine your hobby with your professional expertise?

MoGi Ltd is an international communication agency, specializing in multilingual solutions. Our successful customer service department supports a range of different industries across the globe, helping them to manage each of their communities in multiple languages! We are now looking for a DE customer support intern to help us with an exciting new project in the games industry!

**OPPORTUNITIES**

During the internship you will have the opportunity to assist our Community Managers to:
- Process questions and problems from users
- Get familiarized with the games so you can advise users
- Get creative in finding solutions to technical problems and bugs
- Encourage user loyalty by providing outstanding service
- Contribute to studio-wide community strategies
- Work both independently and cooperatively within an international team

**YOUR PROFILE**

You are/have:
- A student/graduate in marketing, journalism, communications, web writing, copywriting or a relevant field
- A native speaker in German with excellent grammar and spelling
- A passion for and knowledge of games
- A basic knowledge of social media from the user or professional point of view
- An excellent knowledge of English, both written and oral
- Keen to work in an international environment
- An excellent organizational skills
- A good knowledge of MS Office
- An excellent interpersonal skills

**WE OFFER**

- A unique opportunity to learn and gain relevant practical work experience before (or right after) graduating in an international environment
- Hands-on involvement in actual customer support projects
- A 6-to-12-month full-time paid internship in an exciting company

Please send your CV and motivation letter to: hr@mogi.eu.com


**RECRUITMENT PROCEDURE**

Stage 1: Selection test (community management and customer support related exercise)
Stage 2: Phone/Skype interview